Heidi L. Wachs is a member of the firm’s Privacy and Information Governance Practice. A nationally recognized leader in privacy, breach response and data security compliance, her wealth of experience includes serving as a privacy researcher and as chief privacy officer of a major university. Clients seek her counsel in data breach handling and recovery, information classification, information security and identity governance and administration. Ms. Wachs is a certified information privacy professional.

Ms. Wachs also supports the firm’s growing cybersecurity and education industry practices. The combination of her privacy background, technical expertise, and prior work as chief privacy officer of one of the nation’s most prominent research universities enables her to advise clients in a broad range of industries. She counsels clients on facilitating collaboration among in-house legal, risk, audit, and technical operations to create comprehensive policies and procedures around the use of all types of data.

Ms. Wachs joined Jenner & Block after serving as an analyst for the identity and privacy strategies team with Gartner for Technical Professionals from 2012 to 2014. At Gartner, she researched, published and presented on issues of privacy and technology. Prior to her work as an analyst, Ms. Wachs founded and developed Georgetown University’s privacy program, serving as the university’s first chief privacy officer and director of IT policy from 2007-2012, and is recognized as a national leader on education privacy issues. Before serving at Georgetown, she was a government relations officer with EDUCAUSE, a nonprofit association whose mission is to promote the intelligent use of information technology in higher education.